

## PORTFOLIO BULLETIN

### 2020-015 | February 14



## MA4000 Expense Management 11.0.0.5

MA4000 Expense Management is a feature-rich management solution providing real-time business insights based on the communication environment.

Since Release 11, a number of updates have been providing with a lot of new features.

With this portfolio bulletin, we like to inform you about the latest new release 11.0.0.5, the phase out of release 10 and the SWA campaign for Q1 2020.

### New features

With MA4000 EM release 11.0.0.5 we introduce many new features:

- Further enhancements in the Ad-Hoc Reporting (save as option, Dialed number option, flexible mask ability, crosstab functionality and many more).
- Enhance the support of 3C Bar\Unbar provisioning for virtual numbers, which are not connected to a station.
- My Portal enhancements, like additional filtering/one-time charge assignment.
- Enhanced reporting, like showing Pin Codes in Call Summary Reports.
- System setting allows Users to have 'admin' permission level.
- Allow to change the ownership of jobs and reports between users.
- Budget assignment/re-assignment/deletion through import.
- Performance improvements (>30% faster collection)

Device	Outgoing		Incoming		Internal		Total	
	Total Duration	Number Of Calls	Total Duration	Number Of Calls	Total Duration	Number Of Calls	Total Duration	Number Of Calls
2001	21:09:22	41	14:30:37	38	11:35:30	21	47:15:29	100
2002	21:43:51	46	23:21:22	39	6:32:18	15	51:37:31	100
2004	17:57:21	36	19:29:38	43	10:50:38	22	48:17:37	101
2009	19:13:15	40	23:48:34	44	9:29:23	16	52:31:12	100
Report Total:	80:03:49	163	81:10:11	164	38:27:49	74	199:41:49	401

*Cross-tab functionality*

## Phase Out / SWA

New functionality added over the last years was only supporting release 11, so we have decided to stop support of release 10.1 and lower. Until a new major release will come, NEC will only support version n and as such deviating from the n-1 policy.

See also the Release Overview on [BusinessNet](#)

Product code	Items	EON	EOD	EOS
960026504000	MA4000 Exp Mngt version 10	01/09/2017	01/01/2019	01/04/2020
391947	MA4000 Exp Mngt version 10	01/09/2017	01/01/2019	01/04/2020

Migrating existing version 10 or older systems to release 11 can be done FOC when the system is covered by valid SWA. In case the existing system is not yet covered (anymore) by valid SWA, NEC provides a **SWA campaign** that allows you to step in with no or limited reinstatement fee.

For more details see [2020-009 Portf. Bul. NEC SWA Programme updates](#)

## Pricing aspects & Items

For this new release no new part items are applicable.

## Availability & Order Information

The software can be downloaded from the software download database from the 14<sup>th</sup> of February. The **Release Notes** and update **Release Overview** can be found on BusinessNet